



## Agenda

### Ordinary Meeting

Notice is hereby given that a Ordinary Meeting of Council will be held at Council Chambers, 1 Belgrave Street, Manly, on:

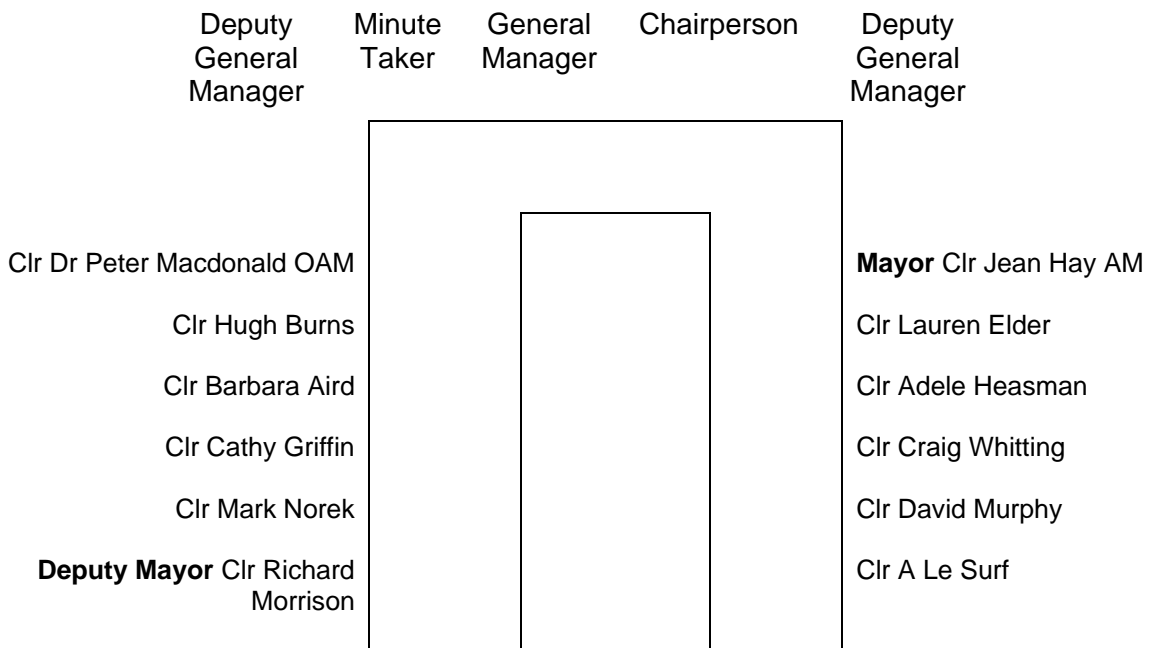
**Monday 8 August 2011**

Commencing at 7:30 PM for the purpose of considering items included on the Agenda.

Persons in the gallery are advised that the proceedings of the meeting are being taped for the purpose of ensuring the accuracy of the Minutes. However, under the Local Government Act 1993, no other tape recording is permitted without the authority of the Council or Committee. Tape recording includes a video camera and any electronic device capable of recording speech.

*Copies of business papers are available at the Customer Services Counter at Manly Council, Manly Library and Seaforth Library and are available on Council's website:  
[www.manly.nsw.gov.au](http://www.manly.nsw.gov.au)*

# Seating Arrangements for Meetings



Press

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Public  
Addresses

## Public Gallery

**Chairperson:** The Mayor, Clr Jean Hay AM  
**Deputy Chairperson:** Deputy Mayor Clr Richard Morrison

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(In accordance with Clause 66 in Council's Code of Meeting Practice, Public Forum is for a maximum of fifteen (15) minutes for <i>matters that are not listed on the Agenda</i> . A total of five (5) people may address Council for a maximum of three (3) minutes each.)	
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(In accordance with Clause 241 of the Local Government (General) Regulations, 2005)	
<b>CLOSED SESSION</b>	

**CONFIDENTIAL COMMITTEE OF THE WHOLE****Civic and Urban Services Division Report No. 8**

Tender T2011/25 - Provision of Painting Services for Fences and Bollards

*It is recommended that the Council resolve into closed session with the press and public excluded to allow consideration of this item, as provided for under Section 10A(2) (d) of the Local Government Act, 1993, on the grounds that the report contains commercial information of a confidential nature that would, if disclosed (i) prejudice the commercial position of the person who supplied it; or (ii) confer a commercial advantage on a competitor of the council; or (iii) reveal a trade secret.*

**Environmental Services Division Report No. 22**

Tender T2011/26 - Divestment of Council's Trade Waste Service

*It is recommended that the Council resolve into closed session with the press and public excluded to allow consideration of this item, as provided for under Section 10A(2) (d) of the Local Government Act, 1993, on the grounds that the report contains commercial information of a confidential nature that would, if disclosed (i) prejudice the commercial position of the person who supplied it; or (ii) confer a commercial advantage on a competitor of the council; or (iii) reveal a trade secret.*

**Human Services And Facilities Division Report No. 7**

Tender T2011/27 - Licence for operation of an Arts, Crafts and Farmers' Market in Manly

*It is recommended that the Council resolve into closed session with the press and public excluded to allow consideration of this item, as provided for under Section 10A(2) (d) of the Local Government Act, 1993, on the grounds that the report contains commercial information of a confidential nature that would, if disclosed (i) prejudice the commercial position of the person who supplied it; or (ii) confer a commercial advantage on a competitor of the council; or (iii) reveal a trade secret.*

**Corporate Services Division Report No. 31**

Tender T2011/32 - Operate Kiosk at the Andrew "Boy" Charlton Swim Centre at Manly

*It is recommended that the Council resolve into closed session with the press and public excluded to allow consideration of this item, as provided for under Section 10A(2) (d) of the Local Government Act, 1993, on the grounds that the report contains commercial information of a confidential nature that would, if disclosed (i) prejudice the commercial position of the person who supplied it; or (ii) confer a commercial advantage on a competitor of the council; or (iii) reveal a trade secret.*

**Corporate Services Division Report No. 32**

Tender T2011/33 - Operate Learn to Swim Program at Andrew "Boy" Charlton Swim Centre at Manly *It is recommended that the Council resolve into closed session with the press and public excluded to allow consideration of this item, as provided for under Section 10A(2) (d) of the Local Government Act, 1993, on the grounds that the report contains commercial information of a confidential nature that would, if disclosed (i) prejudice the commercial position of the person who supplied it; or (ii) confer a commercial advantage on a competitor of the council; or (iii) reveal a trade secret.*

\*\*\*\*\* END OF AGENDA \*\*\*\*\*

**TO: Ordinary Meeting - 8 August 2011**  
**REPORT: Mayoral Minute Report No. 11**  
**SUBJECT: Ombudsman's Report on the Council's Handling of Mr Monshall's Complaint**  
**FILE NO:**

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**Report**

The Ombudsman had by letter dated 25 July 2011 provided me with a copy of his report on the Council's handling of Mr Monshall's 2009 complaint made against a former member of staff (Report).

In providing this private and confidential Report to me, the Ombudsman also recommends that I should table it at an open Ordinary Meeting of Council within 6 weeks.

The Report examined the Council's investigation into Mr Monshall's 2009 complaints of misstatement made against a former employee, who in the course of implementing the Council's Special Purposes Committees, expressed in an email to Councillors and at least one other person some personal observations about Mr Monshall.

Among the ten (10) recommendations made in the Report was the recommendation that Council should offer to Mr Monshall an unreserved written apology for the unfair treatment he received from staff during the implementation of the new Special Purpose Committee system, for the dissemination of false statements about his conduct, for the deficient manner in which his complaint about the conduct of the former Deputy General Manager was handled by the General Manager and for the inconvenience, stress and efforts he had to make when dealing with Manly Council (Recommendation 4).

The Ombudsman also recommended (Recommendation 5) that Council fully retracts the statements made by the former Deputy General Manager about the conduct of Mr Monshall in her email of 25 April 2009 and advises Mr Monshall that Mr Wong failed to fully and properly inform the former Deputy General Manager that he had misinterpreted Mr Monshall's email of 22 February 2009 and apologised for it and that Mr Monshall's communications with staff as chair of the Bicycle sub-committee were part of an arrangement sought by Councillors on the Bicycle Committee and approved by the General Manager.

The proposed actions in relation to all 10 recommendations are shown in the attached Table. However, Council should note that Recommendations 6 to 10 inclusive have already been implemented by Council.

**RECOMMENDATION**

I move:

That the recommendations in the Ombudsman's report into the Council's Handling of Mr Monshall's Complaint be implemented.

**ATTACHMENTS**

**AT- 1** Recommendations of the Ombudsman 2 Pages

OM080811MM\_1.doc

\*\*\*\*\* End of Mayoral Minute Report No. 11 \*\*\*\*\*

# ATTACHMENT 1

## Mayoral Minute Report No. 11 - Ombudsman's Report on the Council's Handling of Mr Monshall's Complaint Recommendations of the Ombudsman

Recommendations of the Ombudsman's Report on Complaints by Mr Monshall

#	Recommendation	Action	When By	Comment
1	I recommend the Mayor tables this report in full for discussion at the first open session of an ordinary meeting of Council within six weeks of the issuing of this report.	Table at the August 2011 OM	8 August 2011	Mayoral Minute
2	I recommend that the elected Council reviews the performance of the General Manager in light of the information in this report.	Review to Take Place	30 September 2011	
3	I recommend that the elected Council invites the Division of Local Government, Department of Premier and Cabinet, to provide training to all Councillors regarding the appropriate management of the General Manager.	Write to the division of Local Government	31 August 2011	
4	I recommend that the elected council makes an unreserved written apology to Mr Monshall for the unfair treatment he received from staff during the implementation of the new special purpose committee system, for the dissemination of false statements about his conduct, for the deficient manner in which this complaint about the conduct of the former Deputy General Manager was handled by the General Manager and for the inconvenience, stress and efforts he had to make when dealing with Manly Council. This apology should be provided immediately following the Council meeting referred to in recommendation 1. The Council should provide a copy of the apology to the Ombudsman when it is sent to Mr Monshall.	Apologise to Mr Monshall in terms recommended	15 August 2011	
5	I recommend that in the written apology to Mr Monshall the elected Council fully retracts the statements made by Ms Amanda Spading about the conduct of Mr Monshall in her email of 25 April 2009 and advises Mr Monshall that Mr Wong failed to fully and properly inform Ms Spading that he had misinterpreted Mr Monshall's email of 22 February 2009 and apologised for it and that Mr Monshall's communications with staff as chair of the Bicycle sub-committee were part of an arrangement sought by Councillors on the Bicycle Committee and approved by the General Manager.	Apologise to Mr Monshall in terms recommended	15 August 2011	
6	I recommend that the elected Council develops and implements written procedures for assessing and investigating complaints alleging misconduct by staff, the General Manager and councillors, that include, but are not limited to, procedures in sections 12 to 14 of the Model Code of Conduct for Local Councils in NSW 2008 and section 5 of Guidelines for the Model Code of Conduct for Local Councils in NSW published by the former Department of Local Government in October 2008. I further recommend that these new written procedures be implemented within three months of the date of the issuing of this report.	Revised procedures were adopted by Council in February 2011		Task completed
7	I recommend that the elected Council conducts training for its members and staff on the new procedures for dealing with complaints alleging misconduct by staff, the General Manager and Councillors. I further recommend that the training be conducted within one month of the implementation of the new written procedures recommended in 10.6.	Training Completed in March and April 2011 and provided by provided by Fraud Prevention & Governance Pty Ltd		Task completed
8	I recommend that the elected Council conducts refresher training for members and staff regarding their obligations to comply with Manly Council's Code of Conduct adopted in September 2009. This training should be conducted by a person not associated with Manly Council and with expertise in Code of Conduct training. I further recommend that the training be conducted within three months of the date of the issuing of this report.	Training provided in February and March 2011 and provided by provided by Fraud Prevention & Governance Pty Ltd		Task completed

**ATTACHMENT 1**

**Mayoral Minute Report No. 11 - Ombudsman's Report on the Council's Handling of Mr Monshall's Complaint**  
**Recommendations of the Ombudsman**

Recommendations of the Ombudsman's Report on Complaints by Mr Monshall

#	Recommendation	Action	When By	Comment
9	I recommend that the elected Council and the senior executive work together to develop and implement a complaints management framework as recommended in the Australian Standard AS ISO 10002:2006 <i>Customer satisfaction – Guidelines for complaints handling in organisations</i> , the Ombudsman's <i>Complaint Handlers Tool Kit 2004</i> and the <i>Complaints Management in Councils Practice note No 9</i> which is a joint publication of the Division of Local Government, Department of Premier and Cabinet and the NSW Ombudsman. This framework should be finalised within six months of the date of the issuing of this report.	Complaints management framework adopted by Council 29 March 2011		Task completed
10	I recommend that the elected Council engages a suitably qualified and experienced external policy consultant not associated with Manly Council to revise the draft complaints management published in September 2008 for adoption by the Council within six months of the date of the issuing of this report.	Complaints management policy reviewed by Fraud Preventor & Governance Pty Ltd and adopted on 9 March 11		Task completed

**TO:** Ordinary Meeting - 8 August 2011  
**REPORT:** Notice of Motion Report No. 22  
**SUBJECT:** Lighting along Manly Lagoon Reserve  
**FILE NO:**

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**Councillor Craig Whitting will move:**

That Council provides a detailed report that investigates the benefits and costs associated to providing lighting along Manly Lagoon Reserve.

**Background and supporting information**

Supporting community safety is paramount in Manly, by providing lighting for Manly Lagoon Reserve it will offer residents and visitors a genuine sense of safety when using the walking and cycle path at night.

For several years residents have been requesting the lighting of Manly Lagoon Reserve walking and cycle path. Manly Council's Safety Committee has also repeatedly recommended the need of lighting in this reserve as a method of improving safety for pedestrians using the walkway between Pittwater Road and Cameron Avenue at night.

**RECOMMENDATION**

That the Notice of Motion be submitted for consideration.

**ATTACHMENTS**

There are no attachments for this report.

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\*\*\*\*\* End of Notice of Motion Report No. 22 \*\*\*\*\*



**TO:** Ordinary Meeting - 8 August 2011  
**REPORT:** Item For Brief Mention Report No. 12  
**SUBJECT:** Items for Brief Mention  
**FILE NO:**

## 1. Complaints made to the General Manager

There are no pending complaints made to the General Manager as at August 2011.

## 2. Notices of Motion status report.

The following Notices of Motion are currently in progress.

Res No.	Meeting Date	Subject	Resolution	Status
121/11	18 July 2011	Notice of Motion - Leaching at Little Manly Point	That Council provides a detailed report on the leaching causing a blue stain in the rocks and cliff face at Little Manly Cove and provide assurance to community that this leaching is not toxic and does not present any danger to the community or environment.	In progress
118/11	18 July 2011	Notice of Motion - Manly 2015	To enable the Manly2015 proposal to be properly considered with clarity by all Manly residents:	In progress
			1. A) Council hereby confirms that no street closures, one way conversions, or shared zones will be included on the beachfront (North and South Steyne) or B) The Corso via Whistler Street routes in the Manly2015 scheme.	
			2. That this design clarification is widely promoted including by staff presentation to the Fairy Bower and Little Manly Precincts, newspaper advertising and that all public display and consultation documentation for Manly2015 is promptly amended to reflect this clarification.	In progress
			3. That the closure and conversion of Sydney Road to a small between Whistler Street and The Corso be retained within the Manly2015 proposal for public comment.	Complete
			4. That conversion of Whistler Street to two way traffic flow from Sydney Road to Raglan Street is undertaken if it is still proposed that Sydney Road be closed between Belgrave and Whistler Street as part of the current Manly 2015 proposal.	In progress
117/11	18 July 2011	Notice of Motion - Redirection of the stormwater pipe away from Clontarf Pool	That Manly Council proceed with the redirection of the stormwater pipe away from Clontarf Pool.  1. That all work to be completed by November in readiness for the 2011 summer season.	Pending subject to funding availability.

## Item For Brief Mention Report No. 12 (Cont'd)

			2. That the design of the stormwater pipe is diverted to an existing adjacent outlet away from the Clontarf swimming enclosure.	Pending subject to funding availability.
100/11	20 June 2011	Notice of Motion - Works on North Steyne stormwater outfall pipes	1. That any works on the North Steyne stormwater outfall pipes be deferred pending further consultation with the surfing community.	In progress
			2. That following the consultation process with the surfing community and seek the opinion of Manly Hydraulics and the matter be brought back to Council for consideration.	In progress
44/10	19 April 2010	Notice of Motion - Manly Council to Investigate Resuming Provision of Street Lighting in the Manly Municipality	That Council conducts an investigation and produces a report on the feasibility or taking over all or part of the street lighting in the Manly Municipality, currently run by Energy Australia at Council's expense. That such a report include but not be limited to the following items: - Identification of possible areas to be taken over including staging options and outlining selection methodology/criteria, - Identification of any additional costs or savings from taking over these assets over say a 20 year term. - Consideration of whether the transfer would assist Council to make the street lighting installation more energy efficient and likely cost savings and environmental benefits from such a change. - Consideration of whether such a transfer would enable Council to place more lighting wiring underground to make selected areas more attractive and the installations less prone to damage. - Consideration of whether there would be further cost savings from undertaking the street lighting on a regional or SHOROC based scale.	In progress

## 3. Document to be Tabled

Date	Author	Subject
20/07/11	NSW Government , Trade and Investment	Department Name and ABN

## RECOMMENDATION

1. That the information be received and noted.
2. That the information be received and noted.
3. That the document tabled at this meeting be received and noted.

## ATTACHMENTS

There are no attachments for this report.

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\*\*\*\*\* End of Item For Brief Mention Report No. 12 \*\*\*\*\*

**TO:** Ordinary Meeting - 8 August 2011  
**REPORT:** Corporate Services Division Report No. 30  
**SUBJECT:** Report on Council Investments as at 30 June 2011  
**FILE NO:**

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## **SUMMARY**

In accordance with clause 212 of the Local Government (General) Regulation 2005, a report setting out the details of money invested must be presented to Council on a monthly basis.

The report must also include certification as to whether or not the Investments have been made in accordance with the Act, the Regulations and Council's Investment Policy.

## **REPORT**

Council is required to report on a monthly basis, all invested funds which have been made in accordance with the Local Government Act 1993, The Local Government (General) Regulation 2005, and Council's Investment Policy.

Attached is the report of the bank balances and investment performance for June 2011.

## **Legislative & Policy Implications**

Manly Council Investment Policy  
Section 625 Local Government Act 1993  
Clause 212 Local Government (General) Regulation 2005  
DLG Circular 10-35 – Ministerial Investment Order  
DLG Circular 10-11 – Investment Policy Guidelines

## **Certification – Responsible Accounting Officer**

I hereby certify that the investments listed in the attached report have been made in accordance with Section 625 of the Local Government Act 1993, clause 212 of the Local Government (General) Regulation 2005 and Council's Investment Policy.

The following securities held are currently rated less than the minimum required under the Ministerial Investment Order. Council is permitted to hold securities under the grandfathering clause in the Ministerial Investment Order dated 31 July 2008.

- Flinders CDO currently rated BB
- Parkes CDO currently rated CCC-
- Scarborough CDO currently rated CCC-
- Torquay CDO currently rated CC
- Coolangatta CDO – B+ (unwinding)
- Global Bank Note - B- (unwinding)

## **Investment Performance**

The Investment Report shows that Council has total Investments of \$15,574,521, comprising a combined Bank Balance of \$2,774,956; and Investment Holdings of \$9,749,565 directly managed and \$3,050,000 externally managed.

**Corporate Services Division Report No. 30 (Cont'd)**

Investments overall performed above the 90 day average Bank Bill Swap Rate (BBSW) for the month providing a return of 5.04% (*Council Benchmark = 5.01% - benchmark is 90 day average BBSW*)

The reduced interest returns for June are a result of several investments not paying interest coupons and initiating capital guarantee mechanisms to protect the investment. These include Emu Note (Dresdner Bank), ANZ Climate Change Trust, and Lehman Bros Zircon (Coolangatta) and Beryl (Global Bank Note).

The average rate of return for investments paying interest is 5.98%

**Lehman Brothers Australia (Grange) Portfolio Performance**

Return on Lehman Brothers Australia Limited (Grange) Managed Funds since inception was 2.70%, less than the benchmark UBSWA Index of 5.50% (for the month of June 2011 the monthly return was 0.78% above the benchmark UBSWA Index). Whilst the current market value of these investments (included in the report for information) shows a reduction in the value and the returns reported by Lehman Brothers Australia (Grange) indicate a return below benchmark, it is important to note that the Investments are recorded by Council at their original principal face value, and there would be no erosion of Council's initial capital investment if the investment continues to be held at the present time to maturity.

**Movements in Investments for the Month of June 2011****Investments Made**

<u>Issuer</u>	<u>Particulars</u>	<u>Face Value</u>
Credit Union Australia	Term Deposit	\$500,000

**Investments Matured**

<u>Issuer</u>	<u>Particulars</u>	<u>Face Value</u>	<u>Redeemed Value</u>
Bank of Queensland	Term Deposit	\$500,000.00	\$500,000.00
Adelaide & Bendigo Bank	Term Deposit	\$719,877.16	\$719,877.16
Suncorp Metway Ltd	Term Deposit	\$500,000.00	\$500,000.00
Community CPS Credit Union	Term Deposit	\$500,000.00	\$500,000.00
Credit Union Australia	Term Deposit	\$500,000.00	\$500,000.00
Community CPS Australia Ltd	Term Deposit	\$472,338.99	\$472,338.99
Community CPS Australia Ltd	Term Deposit	\$464,566.83	\$464,566.83
Credit Union Australia	Term Deposit	\$500,000.00	\$500,000.00

**RECOMMENDATION**

**That:** the statement of Bank Balances and Investment Holdings as at 30 June 2011 be received and noted.

**ATTACHMENTS**

**AT- 1** Investment Report June 2011 4 Pages

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\*\*\*\*\* End of Corporate Services Division Report No. 30 \*\*\*\*\*

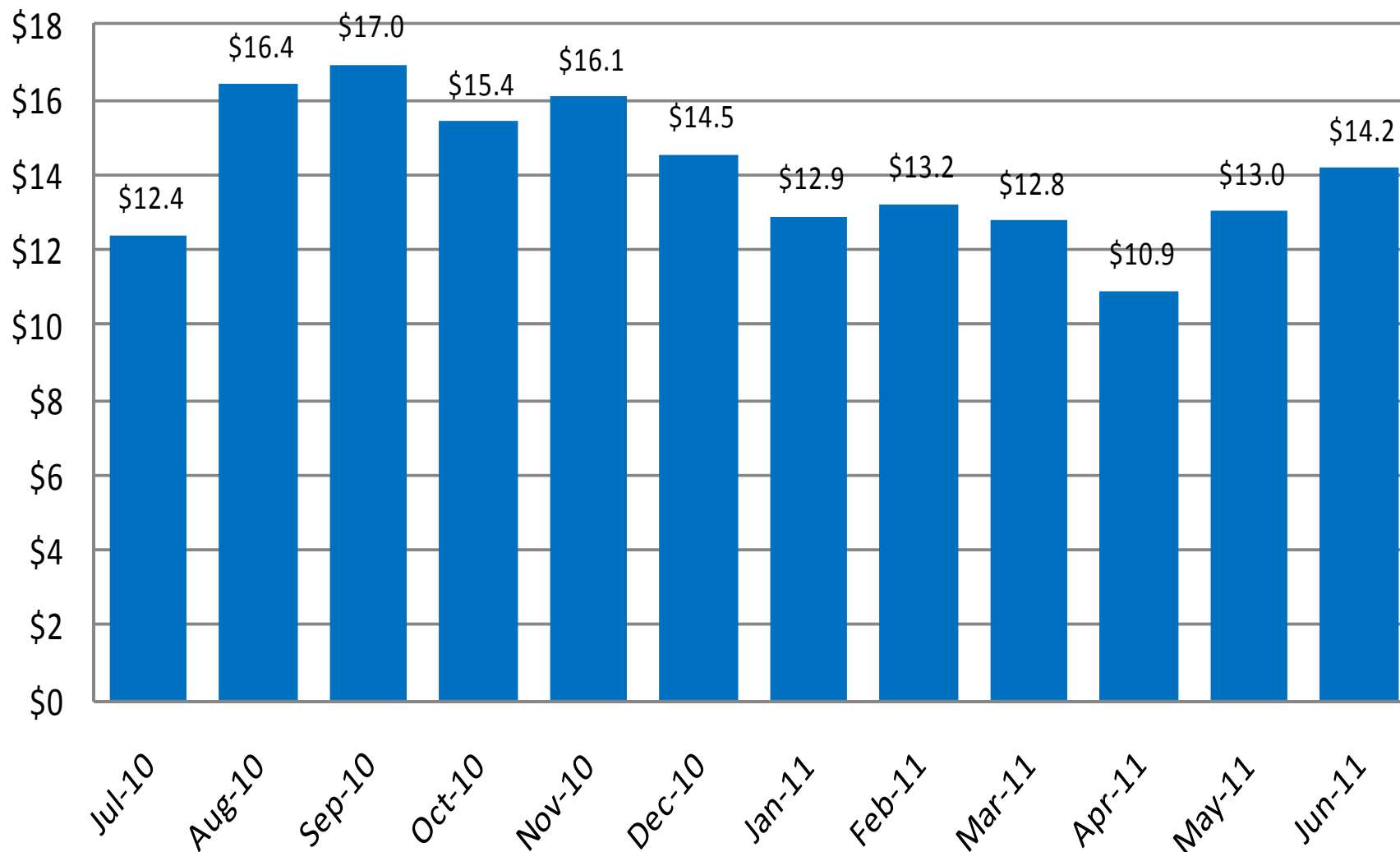
**ATTACHMENT 1**

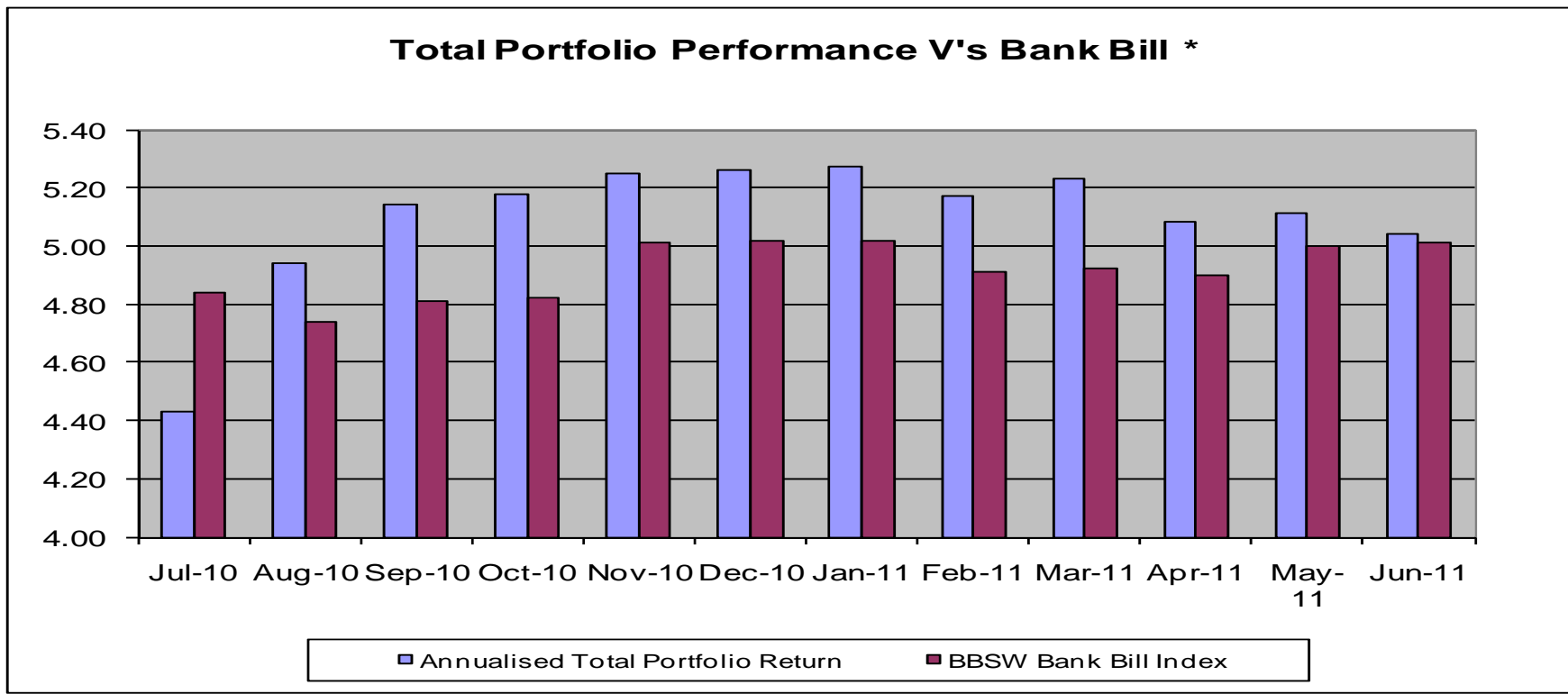
**Corporate Services Division Report No. 30 - Report on Council Investments as at 30 June 2011**

**Investment Report June 2011**

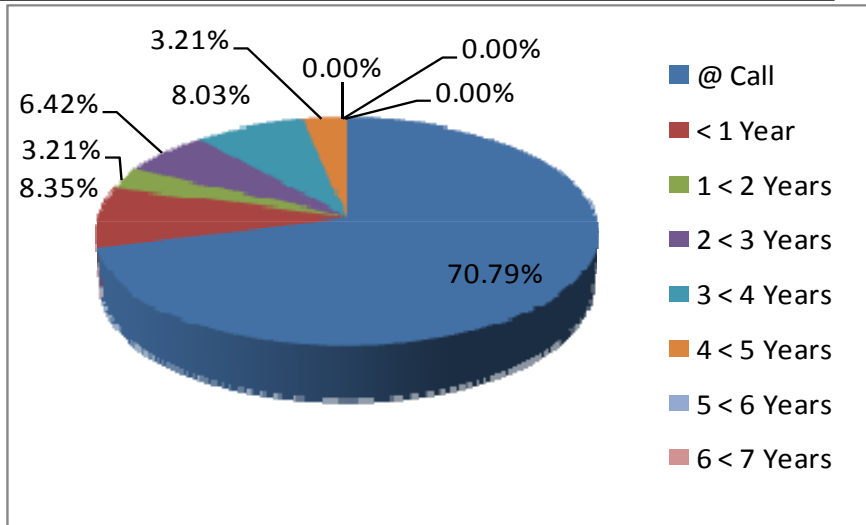
<b>MANLY COUNCIL INVESTMENT PORTFOLIO as at 30 June 2011</b>										
	<b>Form of Investment</b>	<b>Investment in AUS\$</b>	<b>Market Val</b>	<b>Percentage of Portfolio</b>	<b>S &amp; P Rating</b>	<b>Date Invested</b>	<b>Call/Maturity Date</b>	<b>Investment Returns Interest Rate</b>	<b>Interest Accrual YTD</b>	<b>June 2011</b>
<b><u>Directly Managed Funds</u></b>										
<b>Trading Account</b>										
CBA Trading Account	Cash	2,774,956	2,774,956	17.82%	AA-	.	.	3% <sup>(3)</sup>	\$ 49,537	\$ 3,263
<b>Others</b>										
Emu Note - Dresdner Bank	Structured Note	500,000	395,700	3.21%	AAA	25/10/2005	13/12/2012	0.00%	\$ -	\$ -
ANZ Climate Change Trust	Structured Note	500,000	423,310 <sup>(5)</sup>	3.21%	AA	21/12/2007	21/12/2013	0.00%	\$ -	\$ -
AMP Limited	Term Deposit	500,000	500,000	3.21%	A	8/09/2010	8/09/2011	6.31%	\$ 25,499	\$ 2,593
Macquarie Cash Management Account	@ Call	220	220	0.00%	AAA	At call	At call	4.75%	\$ 4,776	\$ -
AMP Limited	@ Call	4,098,087	4,098,087	26.31%	A	At call	At call	5.75%	\$ 117,455	\$ 12,020
Commonwealth Bank	@ Call	4,151,257	4,151,257	26.65%	AA-	At call	At call	4.00%	\$ 95,819	\$ 2,598
<b>Total</b>		<b>9,749,565</b>	<b>9,568,575</b>	<b>62.60%</b>						
<b>Total Directly Managed Funds</b>		<b>12,524,521</b>	<b>12,343,531</b>							
<b><u>Lehman Brothers Australia (Grange) Managed Funds (All in AUS\$)</u></b>										
<b>Approved Deposit Institutions (Bank)</b>										
HSBC	Floating Rate Note	500,000	500,130	3.21%	AA	20/03/2007	22/09/2011	5.15%	\$ 25,902	\$ 2,118
<b>Total</b>		<b>500,000</b>	<b>500,130</b>	<b>3.21%</b>						
<b>Interest Bearing Securities (Non Bank)</b>										
Magnolia (Flinders)	Floating Rate CDO	300,000	261,534	1.93%	BB	20/03/2007	20/03/2012	6.34%	\$ 19,073	\$ 1,563
MAS6-7 (Parkes IIA)	Floating Rate CDO	500,000	25,595	3.21%	CCC-	20/03/2007	20/06/2015	8.14%	\$ 21,574	\$ 1,487
Heli0308 (Scarborough)	Floating Rate CDO	250,000	20,210	1.61%	CCC-	21/06/2007	23/06/2014	6.68%	\$ 12,207	\$ 127
Corsair (Torquay)	Floating Rate CDO	500,000	20,470	3.21%	CC	20/03/2007	20/06/2013	6.49%	\$ 16,875	\$ 1,247
Zircon (Coolangatta)	Floating Rate CDO	500,000	470,000	3.21%	B+	20/03/2007	20/09/2014	0.00%	\$ -	\$ -
Beryl (Global Bank Note)	Floating Rate Note	500,000	535,000	3.21%	B-	3/04/2007	20/09/2014	0.00%	\$ -	\$ -
<b>Total</b>		<b>2,550,000</b>	<b>1,332,809</b>	<b>16.37%</b>						
<b>Total Grange Managed Funds</b>		<b>3,050,000</b>	<b>1,832,939</b>	<b>19.58%</b>						
Retired Investments									\$ 353,620	\$ 21,261
<b>TOTAL PORTFOLIO</b>		<b>15,574,521</b>	<b>14,176,470</b>	<b>100.00%</b>				<b>5.04%</b>	<b>\$ 742,337</b>	<b>\$ 48,277</b>
<b>BENCHMARK</b>								5.01%		
<b>Notes:</b>										
1 Benchmark is 90 day Average BBSW										
2 CDO - Collateralised Debt Obligation										
3 Balances less than \$250,000 earn 3%, \$250,000 to \$499,999 earn 3.25%, \$500,000 to \$750,000 earn 3.5% & greater \$750,000 earn 3.75%										
4 CBA Trading & At Call account not included in the monthly portfolio return calculation										
5 Valuation as at 31 December 2010										
<b>In 2008 Council's Portfolio was written down from Face Value to its Market Value by \$2.2million. Since then there has been partial recovery of some write downs and overall there has been no further deterioration in Council's Portfolio Market Value</b>										

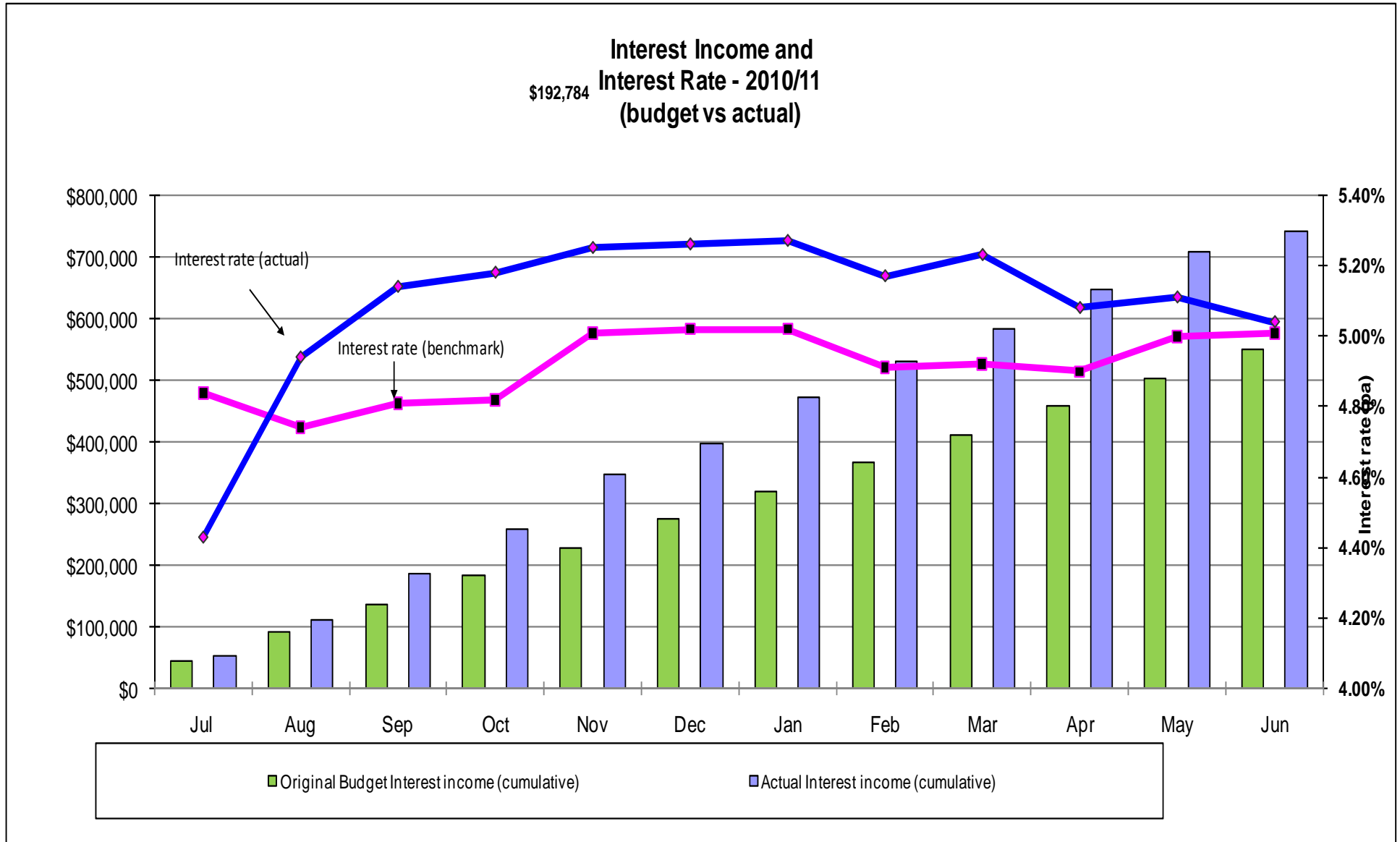
### Investment Value by Month - 2010/2011 (\$Million)





Summary by Credit Rating		No.
AAA	3.21%	2
AA	6.42%	2
A	29.52%	2
AA-	44.47%	2
BBB+	0.00%	0
BB	1.93%	1
B+	3.21%	1
B-	3.21%	1
CC	3.21%	1
CCC-	4.82%	2
Credit Union	0.00%	0
	100.00%	14







**TO:** Ordinary Meeting - 8 August 2011  
**REPORT:** Planning And Strategy Division Report No. 16  
**SUBJECT:** Hospital Poll Results  
**FILE NO:**

---

## SUMMARY

On 14 March 2011 at its Ordinary Meeting, Manly Council resolved to conduct a poll of residents as part of its community engagement process to indicate their preferences for the future use of the existing Manly Hospital site. This report provides the results of the "hospital poll" to Council for its information.

## REPORT

### Background

It has been Manly Council's position for a number of years that a new Level 5 hospital facility is needed for the Northern Beaches at Frenchs Forest, and that the NSW Government should see this as a priority funding action. As well, it has been Council's position for some time that:

- services and facilities at Manly Hospital should continue to be maintained and funded until such time as the new hospital facility is completed and operational.
- the Manly Hospital site should be retained as a community health care facility, or designated for aged care or some other suitable community purpose once the new Level 5 Hospital becomes operational at Frenchs Forest.

Given the above, Manly Council conducted this poll in order to understand how its residents would prefer to see the Manly hospital site used after the Level 5 hospital is built at Frenchs Forest. It conducted the poll using the Speak up Manly website (hosted by Bang the Table) to moderate comments, seek opinions and ensure valid results.

### Poll Results

There were a total of 51 responses to the survey conducted during July 2011 regarding the future delivery of health services at the Manly Hospital site.

The questions and summary responses are provided below.

- 1) *After the Level 5 Hospital is built at Frenchs Forest, should the existing Manly Hospital site (on Darley Road, North Head) remain in public hands?*

The responses to this question were as follows:

- 92% of responses (47) answered 'Yes';
- 8% of responses (4) answered that they 'Do not care'; and
- There were no responses to 'No' question.

**Planning And Strategy Division Report No. 16 (Cont'd)**

- 2) *If the Manly hospital site is retained, what services would you like to see available at the old Manly Hospital site? (please tick a maximum of 2 boxes only)*

The responses to this question for services that should be available at the old Manly Hospital site were as follows:

- 58% (29) of responses said that they would like to see 'Mental Health Facilities'.
- 58% (29) of responses said that they would like to see 'Aged Care Facilities' provided;
- 48% (24) of responses said that they would like to see 'Allied Health services' (e.g speech pathologists, audiologists, physiotherapists, dieticians etc) provided;
- 30% (15) of responses said that they would like to see 'Community Facilities'; and
- 8% (4) of responses that said that they would like to see 'Crisis Housing' provided.

- 3) *What other suggestions do you have for the future use of the site of the current Manly Hospital on Darley Road, North Head?*

There was a wide variety of qualitative responses to this question. For instance, there were approximately 16 responses that identified that some form of hospital or emergency services should continue to be retained at the site. There were also a couple of responses suggesting provision of affordable housing, mental health facilities and aged care facilities at the site. There were also a couple of suggestions for using the site for community purposes such as a new library, gymnasium and aquatic centre.

An edited version of the responses is provided in Attachment 1.

- 4) *Do you think Manly Hospital should retain the original 1929 heritage building?*

The responses to this question were as follows:

- 67% (34) of responses said 'Yes';
- 24% (12) of responses said that they 'Do not care'; and
- 10% (5) of responses said 'No'.

**RECOMMENDATION**

1. That Council receives and notes the report.
2. That the results of the Manly Hospital Poll / Survey be conveyed by letter to the NSW Minister for Health Ms Jillian Skinner, and the State Member for Manly Mr Mike Baird, with a response being sought from them on the State Government's options or plans for the Manly Hospital Site following the development of a new Level 5 Hospital at Frenchs Forest.

**ATTACHMENTS**

**AT- 1** Hospital Poll Qualitative Responses to Question 3 2 Pages

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\*\*\*\*\* End of Planning And Strategy Division Report No. 16 \*\*\*\*\*

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**Planning And Strategy Division Report No. 16 - Hospital Poll Results**  
**Hospital Poll Qualitative Responses to Question 3**

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**Qualitative Responses to Question 3: What other suggestions do you have for the future use of the site of the current Manly Hospital on Darley Road, North Head?**

- It should remain as a hospital complete with operating theatres.
- I'd like the hospital to deal with small emergencies, safe births etc. A good mental health unit would be great.
- I do not agree with the Council that Manly hospital should close and be replaced with a hospital at Frenchs Forest.
- The site should be used for aged care facilities as the number of nursing homes has declined in our area over the last few years and we will have an aging population.
- I feel strongly that some form of quick response and triage arrangement at Manly is necessary. People needing emergency care can't always wait to get to Frenchs Forest.
- Under no circumstances should it be sold to developers.
- I would like to see a new Green Star certified Library building built that includes fantastic views across the park and harbour to provide a great learning environment. The space could also be used for families, mothers, and the aged. The current building could be converted from a hospital to a preventative/ restorative learning centre for the Manly community.
- Remain as it is with full services except emergency but with maternity facilities not midwives.
- Keep it as a hospital for the local community
- A Wellness centre - where the community could attend ongoing classes to educate them in self care, particularly for chronic conditions,
- Affordable housing
- Medium density housing (some affordable housing) and open space.
- Cancer care facility with naturopaths and dieticians and acupuncturists and oncologists, etc. That would also work in well with the Harbour Trust plans (being badly executed) for North Head Sanctuary.
- Keep it as a Hospital
- Community care, palliative care, rehabilitation stroke unit
- Maternity facilities
- New state-of-the-art premises for combined Manly Warringah Gymnastics and Warringah Aquatic Centre with cafes and playcentre

## ATTACHMENT 1

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### Planning And Strategy Division Report No. 16 - Hospital Poll Results Hospital Poll Qualitative Responses to Question 3

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- Day surgery available for smaller procedures, and improved parking, but not at the cost of environment-fauna need protection.
- Some of the site (not all) should be sold off to developers, for example, to raise revenue to fund ongoing services at the retained Manly hospital site.
- Mental health services and their community supports; eg crisis accommodation, D&A counselling, psychological services, youth and adolescent supports.
- Manly Hospital to be retained as a fully operational public hospital.
- Crisis housing would be a great use of the site and include the provision of allied health services (include a support team of psychologists).
- Emergency Clinic. Given the number of minor injuries in Manly (eg. surfing accidents, tourist incidents etc.)
- Maternity unit
- Hospital for low risk surgery for the elderly, to free up the new higher level 5 Frenchs Forest Hospital for more complicated, emergency and higher risk surgery.
- Rehab services post operatively for the elderly.
- Access to medical practitioners for bulk billing services.
- Parkhill Cottage Day Centre could be expanded. It would be a great advantage to have a new specific dementia unit.
- Affordable aged living for people who've grown up in the area, want/need to downsize and don't want to leave Manly.
- Need an aged care hospital with palliative unit.
- Expand Bear Cottage whose current site is limited and difficult.
- Should be used for aged care treatment and community.
- Oncology services retained if possible.
- There could also be specialist services for the Aged and Disabled, including accommodation for the Community Groups that provide this care - Legacy, Salvation Army, Community Care, etc. It is a bit out of the way for general community facilities, which should be central to the population. There also could be some specialist health education on site.